

## COVID-19 “GO TO SHEET” - updated 27/03/2020

Please find a summary below of essential links and contacts to assist you during this time. For any further enquiries, please contact our office on 5319 3100 or [noosa@parliament.qld.gov.au](mailto:noosa@parliament.qld.gov.au).

### SCHOOLS

Schools are now closed for all students other than those of essential workers until Term 1 break starts on Monday 30 March. Schools will reopen to students and staff on Monday, 20 April 2020 unless health authorities advise otherwise. Teaching and learning resources are available through the department’s [learning@home website](#). For more information please go to: <https://qed.qld.gov.au/about-us/news-and-media/novel-coronavirus>

### BUSINESS CLOSURES AND RESTRICTIONS – 13 74 68

Effective as of 12pm Mon 23rd March

For more information please go to: <https://www.health.qld.gov.au/system-governance/legislation/cho-public-health-directions-under-expanded-public-health-act-powers/superseded/non-essential-business-closure-direction-25-03-2020> or <https://www.business.qld.gov.au/>.

### INCOME SUPPORT FOR INDIVIDUALS AND HOUSEHOLDS

The Job Seeker allowance will be available for eligible workers who have lost their jobs due to COVID-19, including permanent workers, sole traders, casual employees, self-employed and contract workers.

- For more information please go to: <https://treasury.gov.au/coronavirus/households> OR PHONE: 1800 020 008
- For Centrelink assistance please go to: <https://www.servicesaustralia.gov.au/individuals/subjects/affected-coronavirus-covid-19> OR PHONE: 132 850

### SMALL BUSINESS SUPPORT – 1300 654 687

- Qld government is providing Immediate Industry Recovery Package which includes payroll tax return deferral and Support for Tourism operation and Hospitality Providers. <https://www.qld.gov.au/about/industry-recovery>
- Qld Rural and Industry Development Authority will be offering concessional loans up to \$250,000 to businesses to retain staff. <http://www.qrida.qld.gov.au/current-programs/covid-19-business-support/queensland-covid19-jobs-support-scheme> or call 1800 623 946
- Small Business Support – <https://www.business.qld.gov.au/starting-business/advice-support/support/novel-coronavirus>
- Federal government stimulus package includes: <https://treasury.gov.au/coronavirus>
- Increasing the Instant Assets Write-Off; Backing Business Investment; Boosting cash flow for employers; Supporting apprentices and trainees; and Assistance for affected regions, communities and industries. <https://www.business.gov.au/risk-management/emergency-management/coronavirus-information-and-support-for-business>
- Support for Sole Traders – <https://www.business.gov.au/risk-management/emergency-management/coronavirus-information-and-support-for-business/what-support-is-available-to-your-business>
- Support for Businesses – <https://treasury.gov.au/coronavirus/businesses>
- Supporting the Flow of Credit – <https://treasury.gov.au/coronavirus/business-investment>

### COMMUNITY RECOVERY HOTLINE - 1800 173 349

The Department of Communities, Disability Services and Seniors has activated the hotline to support Queenslanders in home quarantine who do not have the capacity to look after themselves or have family or friends to assist.

### PUBLIC TRANSPORT – 13 23 80

Public transport is still operating as a prepaid cashless service only, however all non-essential travel should be avoided. To apply for or to top up your ‘go card’ please go to: [www.tmr.qld.gov.au/onlineservices](http://www.tmr.qld.gov.au/onlineservices)

## TRAVEL ADVICE – 1300 555 135

Australian borders are now closed except for Australian citizens, residents and immediate family members returning home. All arrivals into Australia are required to self-isolate for 14 days, either at home or in a hotel.

### INTERNATIONAL TRAVEL ADVICE

Smart Traveller: <https://www.smartraveller.gov.au/COVID-19-australian-travellers>

DFAT: <https://www.homeaffairs.gov.au/news-media/current-alerts/novel-coronavirus>

### STATE TRAVEL RESTRICTIONS

Queensland Government has closed its borders to non-essential travellers from midnight Wednesday 25<sup>th</sup> March. Many States have also chosen to close their borders for all non-essential travel, please check their website for the most up to date information: <https://www.qld.gov.au/about/newsroom/queensland-border-restrictions>

- Western Australia: <https://www.wa.gov.au/organisation/department-of-the-premier-and-cabinet/coronavirus-covid-19-western-australian-government-response>
- South Australia: <https://www.sa.gov.au/topics/emergencies-and-safety/types/human-disease>
- ACT: <https://health.act.gov.au/about-our-health-system/novel-coronavirus-covid-19>
- Northern Territory: <https://coronavirus.nt.gov.au/>
- NSW: <https://preview.nsw.gov.au/covid-19>
- TAS: [http://www.premier.tas.gov.au/releases/nation\\_leading\\_border\\_restrictions\\_to\\_protect\\_tasmanians](http://www.premier.tas.gov.au/releases/nation_leading_border_restrictions_to_protect_tasmanians)
- VIC: <https://www.dhhs.vic.gov.au/coronavirus>

## GENERAL HEALTH ADVICE – 13 43 25 84

Please stay up to date via the Qld Health website [www.health.qld.gov.au/coronavirus](http://www.health.qld.gov.au/coronavirus) or contact 13 HEALTH (13 43 25 84) for the most recent advice, and be mindful of Facebook shares from unknown sources.

## MENTAL HEALTH SUPPORT

Head to Health is a collaboration between the Department of Health and Australia's most trusted health organisations. Please go to: <https://headtohealth.gov.au/covid-19-support/covid-19>

## TELECOMMUNICATIONS

A number of businesses are advising of extra demand on services including NBN. Telstra will be posting updates as available via <https://exchange.telstra.com.au/coronavirus/>

## LOCAL GOVERNMENT ELECTIONS – 1300 881 665

At this stage Local Government elections are going ahead. For those who are self-isolating due to health concerns, please call the ECQ office on 1300 881 665 to register your vote. If you cannot get through, please email them on: [ecq@ecq.qld.gov.au](mailto:ecq@ecq.qld.gov.au). For the latest information, please head to: [www.ecq.qld.gov.au](http://www.ecq.qld.gov.au)

## HANDY NUMBERS

QLD HEALTH – 13 43 25 84

CENTRELINK – 132 850

CORONAVIRUS HEALTH NATIONAL INFORMATION LINE - 1800 020 080

COMMUNITY RECOVERY HOTLINE – 1800 173 349

AUSTRALIAN RED CROSS – 1800 733 276

LIFELINE – 13 11 14

THE SALVATION ARMY – 13 72 58

ST VINCENT DE PAUL – 1800 846 643 – Vinnies are not accepting material donation of clothes at this time.

ECQ – Electoral Commission Queensland – 1300 881 665