

Oral Health Service

Information for patients, carers, and their families

Sunshine Coast Oral Health Service offers free dental treatment to eligible children and adults.

Patient eligibility

Children

To be eligible for free dental treatment children;

- must be Queensland residents or attend a Queensland school; and
- be eligible for Medicare

Meet at least one of the following criteria:

- Aged 4 years through until the completion of Year 10.
- Aged 0-17 years and eligible for the Medicare Child Dental Benefits Schedule (treatment is bulk-billed to Medicare with parent/guardian consent).
- Aged 0-3 years if dependants of a concession card holder.
- From completion of Year 10 up to 17 years, if dependants of a concession card holder or hold their own concession card.

Children from interstate who are eligible for Medicare and meet at least one of the other criteria are eligible for emergency care only.

Adults

To be eligible for free dental treatment adults must be Queensland residents; and be eligible for Medicare; and be receiving benefits from one of the following concession cards:

- Pensioner Concession Card issued by the Department of Veterans' Affairs;
- Pensioner Concession Card issued by Centrelink;
- Health Care Card;
- Commonwealth Seniors Health Card; or,
- Queensland Seniors Card.

Services available to children

- Emergency dental treatment by appointment.
- General dental treatment by appointment including check-ups, preventive care, fillings and extractions.
- Access to specialist services by referral (conditions apply).

Services available for adults

- Emergency dental treatment by appointment.
- General dental treatment by appointment including routine check-ups, preventive care, fillings and extractions (waiting lists apply).
- Dentures (waiting lists apply).
- Access to specialist services by referral.



The Sunshine Coast Oral Health Service provides free dental services to eligible adults and children.

Oral Health Call Centre:
1300 300 850

2023-3579

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How to access services

Children:

Contact your nearest dental clinic or the Oral Health Call Centre for enquiries about child services.

Adults:

Oral Health Call Centre - 1300 300 850

7.30am – 4.00pm Monday - Friday
(excluding public holidays).

- Contact the Oral Health Call Centre for emergency dental treatment. Ensure you have your current concession card with you when you call. Emergency appointments are allocated based on priority.
- For all general and waiting list enquiries contact the Oral Health Call Centre after 12 midday.

Preparing for your appointment

- As proof of eligibility use the Centrelink mobile app and/or take your current concession card to each appointment.
- Arrive at the clinic 10 minutes before your appointment to complete paperwork.
- Bring reading glasses, current medication list and dentures to each appointment if applicable
- Contact the Oral Health Call Centre if you cannot attend your appointment so the appointment can be given to another patient.



Wheelchair access

Some facilities have wheelchair access. Please contact the Oral Health Call Centre or clinic to discuss accessibility.



Interpreter service

Please notify the call centre or clinic staff if you require an interpreter to attend your appointment and help you with hearing or translation.

Dental clinic locations

Caloundra Hospital Dental Clinic

West Terrace, Caloundra 4551

Ph: 5436 8801

Kawana Dental Clinic

4 Kawana Island Professional Centre

3 Kawana Island Blvd, Warana 4575

Ph: 5438 4200

Nambour Hospital Dental Clinic

Hospital Road, Nambour 4560

Ph: 5470 6758

Noosa Community Health Dental Clinic

14 Bottlebrush Avenue, Noosa 4567

Ph: 5449 5900

Nambour School Dental Clinic

Coronation Avenue, Nambour 4560

Ph: 5441 2763

Gympie Hospital Dental Clinic

12 Henry Street, Gympie 4570

Ph: 5489 8437

SCUH Hospital Dental Clinic

6 Doherty Street, Birtinya 4575

Ph: 5202 6777



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